

**The mission: to create a more highly educated, skilled and adaptable labor force that is responsive to the changing needs of the economy of the State and promotes local, regional and statewide economic development.**

### **GET THEM IN: Access and Attraction**

Goal: Increase number of individuals served by a Maine community college

#### **Objective**

1. Increase # of Maine high school students who enroll in MCCS, particularly the 37% who do not engage in any post-secondary education.

**Strategy:** Utilize Naviance recruiting software to increase direct communication with HS students.

**Expected outcomes:** Increase number of HS applicants.

**What departments need to collaborate to achieve these outcomes?** Admissions and HS student recruitment staff (DE/CE).

**Strategy:** Launch a postcard campaign to applicants who have incomplete admissions files

**Expected outcomes:** Increase the number of registered students.

**What departments need to collaborate to achieve these outcomes?** Admissions, Marketing.

**Strategy:** More directly track number of registrations from service area high schools

**Expected outcomes:** Increase number of HS applicants from underserved service area high schools

**What departments need to collaborate to achieve these outcomes?** Admissions and HS student recruitment staff (DE/CE)

2. Increase # of adults served by MCCS.

**Strategy:** Continue to invest in, promote, and advance distance learning opportunities via Online and Hybrid options.

**Expected outcomes:** Attract more adult students working to balance their studies with competing priorities.

**What departments need to collaborate to achieve these outcomes?** Academic Affairs, Student Affairs, Marketing.

**Strategy:** Host a series of financial aid literacy workshops specific to completing the FAFSA, scholarship opportunities, and work-study options.

**Expected outcomes:** Illuminate and mitigate financial barrier to enrollment at YCCC.

**What departments need to collaborate to achieve these outcomes?** Financial Aid Office.

**Strategy:** Host a series of career workshops (resume writing, interviewing, etc.)

**Expected outcomes:** Increase number of students who take advantage of improving career skills.

**What departments need to collaborate to achieve these outcomes?** Career & Transfer Services.

## GET THEM THROUGH: Retention and Attainment

Goal: Increase student success rate to 57% for fall 2018 cohort and 59% for fall 2019 cohort

### Objectives

1. Increase number of MCCS students who complete a credential of value

**Strategy:** Reinvigorate and regularly establish YCCC's "Advisapaloosa" event

**Expected outcomes:** Increase number of matriculated students who register for courses and meet regularly with academic advisors.

**What departments need to collaborate to achieve these outcomes?** Faculty Advisors, Staff Advisors.

**Strategy:** Develop program learning outcomes for all credit certificate programs by Spring 2020.

**Expected outcomes:** More direct realignment of existing programs with current and emerging workforce and community demands.

**What departments need to collaborate to achieve these outcomes?** Faculty Department Chairs, Curriculum Committee and Academic Dean.

**Strategy:** Implement texting software for communication with students to increase awareness of critical events related to advising, registration, and student success.

**Expected outcomes:** Increased student persistence, credit enrollment, and completion.

**What departments need to collaborate to achieve these outcomes?** Enrollment Services, Information Technology.

2. Speed time to completion.

**Strategy:** Continue to develop and implement a data-driven process to design course schedules primarily oriented to student success.

**Expected outcomes:** Create more direct and accessible tracts to program completion and increase average credit load for students.

**What departments need to collaborate to achieve these outcomes?** Faculty Department Chairs and Academic Dean.

**Strategy:** Encourage students to get immunization records to YCCC at time of application.

**Expected outcomes:** Reduce holds and remove barriers to registration.

**What departments need to collaborate to achieve these outcomes?** Admissions, Enrollment Services.

**Strategy:** Share advising information between student affairs advisors and faculty advisors.

**Expected outcomes:** Increase communication between student affairs and academic affairs keeping student on track.

**What departments need to collaborate to achieve these outcomes?** Student Affairs, Academic Affairs.

**Strategy:** Review current programming for current and future fit with employment market and student demand.

**Expected outcomes:** Resources freed up from phased out programming will broaden the avenues to success in other programs.

**What departments need to collaborate to achieve these outcomes?** Academic Affairs

3. Increase the number of students who transfer from MCCC to Baccalaureate institutions.

**Strategy:** Move campus advising practices to align with the research on best practices by Spring 2023.

**Expected outcomes:** More effectively assist students with navigating the college experience and more clearly direct students to advising.

**What departments need to collaborate to achieve these outcomes?** Academic Dean, Associate Academic Dean, Grant Coordinator

**Strategy:** Host a YCCC Transfer Fair(s) in Spring 2019.

**Expected outcomes:** Increase number of students who transfer specifically to 4 year institutions.

**What departments need to collaborate to achieve these outcomes?** Career & Transfer Services

**Strategy:** Host more individual college and university visits.

**Expected outcomes:** Increase awareness of transfer opportunities during new student orientation.

**What departments need to collaborate to achieve these outcomes?** Career & Transfer Services

**KEEP THEM CONNECTED: Adult pathways & workforce development**

Goal: Increase number of employers and working age adults who are connected and reconnected to training and education at Maine's community colleges.

**Objectives**

1. Increase number of employers served.

**Strategy:** Partner with continuing education office to highlight ease of transfer between credit/noncredit.

**Expected outcomes:** Increase number of students taking credit courses.

**What departments need to collaborate to achieve these outcomes?** Admissions, Continuing Education & Workforce Development Office.

**Strategy:** Maintain and develop robust programming for open enrollment, contract training, and MQCs through 2019 and beyond

**Expected outcomes:** Increase number of students investing and reinvesting in their personal and professional development.

**What departments need to collaborate to achieve these outcomes?** Continuing Education & Workforce Development Office.

**Strategy:** Network more systematically with area Rotary Clubs, Chambers of Commerce and local business HR departments

**Expected outcomes:** Increase formal and informal affiliations with local employer network.

**What departments need to collaborate to achieve these outcomes?** Admissions, Development, Continuing Education & Workforce Development Office.

2. Increase number of credentials of value available to those in, and entering the workforce.

**Strategy:** Align YCCC program curricula and services with industry requirements and community demands based on regular advisory committee input.

**Expected outcomes:** Attract more students to technical and vocational programs at YCCC.

**What departments need to collaborate to achieve these outcomes?** Advisory committees, department chairs, Academic Dean, and Grant Coordinator.

**Strategy:** Investigate and potentially develop certificates and badging opportunities for all career programs by Spring 2020.

**Expected outcomes:** Create more pragmatic credentials for students looking to quickly enter or reenter the workforce.

**What departments need to collaborate to achieve these outcomes?** Faculty Department Chairs and Academic Dean.

**Strategy:** Identify and develop two new Programs (Degrees and/or Certificates) per academic year by reviewing employment trends and projected emerging fields in order to improve student success rates. New programs would pass through standard governance channels for approval.

**Expected outcomes:** Attract new pockets of the service area based on cutting edge and unique programming.

**What departments need to collaborate to achieve these outcomes?** Academic Dean and College President.